

Service agreement

Production downtime is usually more expensive than regular maintenance. With the RYPACare service modules, you can be confident that the smooth operation of your machines is ensured and expensive downtime costs are avoided.



Your benefits

- ✓ Customizable to your individual needs
- ✓ Guaranteed maintenance date by our service specialists
- ✓ Rapid on site and remote assistance in the event of faults
- ✓ Reduced hourly rate for remote maintenance



Service modules

Our diverse service modules make it possible to design the service agreement according to your individual requirements and thus ensure reliable long-term operation of your machines.

S1 On-site Inspection

Analysis and report of the current status of the machine

Recommendation for future actions of the machine

Preparation for planning machine maintenance

S2 On-site maintenance

Maintenance by a qualified RYPA service technician

Service report incl. used wear and wear and spare parts

S3 On-site Calibration

Carrying out a periodic calibration

Creation of a signed calibration certificate

S4 Standby service for on-site support

Guaranteed arrival of a RYPA service technician at your site within 24 hours*

S5 Remote maintenance

Guaranteed remote access to your machine by a qualified RYPA service technician within 24 hours**

Reduced hourly rate when charging for remote access

S6 Refresher training

Training on the machine by a qualified RYPA service technician

Training of maintenance personnel and new employees

*Application must be made on a regular business day before 12:00 Swiss time, valid for CH and EU countries only.

**During regular business days.

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We take care of you.

Your satisfaction is important to us.

Our primary goal is to be a reliable partner for all matters relating to your machine. RYPACare stands for the first-class service that your machine deserves.

Your RYPACare Team